



FLANNERY'S HOTEL GALWAY

DEAR GUEST,

**A VERY WARM WELCOME TO YOU FROM ALL THE TEAM OF
FLANNERY'S HOTEL GALWAY.**

**WE WISH TO ENSURE THAT YOUR STAY WITH US IS
COMFORTABLE AND ENJOYABLE.**

**WE HAVE COMPILED HEREIN A DIRECTORY OF SERVICES
AND FACILITIES OFFERED HERE AT THE HOTEL.
SHOULD YOU HAVE ANY ENQUIRIES OR REQUIRE
FURTHER INFORMATION, PLEASE DO NOT HESITATE
TO CONTACT A MEMBER OF THE TEAM.**

**WE HOPE YOU ENJOY YOUR STAY AND WE LOOK
FORWARD TO WELCOMING YOU BACK IN THE FUTURE!**



**FLANNERY'S HOTEL GALWAY,
OLD DUBLIN ROAD, GALWAY CITY, IRELAND, H91 KH64
TEL: +353 91 755 111
EMAIL: RESERVATIONS@FLANNERYSHOTEL.NET
WEBSITE: WWW.FLANNERYSHOTELGALWAY.COM**



HOTEL SERVICES AND FACILITIES

CHECK – IN TIME: 4.00 P.M.

CHECK – OUT TIME: 12.00 P.M.

EARLY CHECK IN AND LATE CHECK OUT IS AVAILABLE, SUBJECT TO AVAILABILITY. PLEASE CONTACT US FOR MORE INFORMATION.



DINING INFORMATION

BREAKFAST 7.00 AM - 10.30 AM (DAILY)

CARVERY LUNCH 12.00 PM - 3.00 PM (MONDAY TO FRIDAY)

SUNDAY LUNCH 12.30 P.M. – 3.30 P.M

BAR EVENING MENU 3.00 PM - 9.00 PM (MONDAY TO SATURDAY)

PIZZAS & SANDWICHES 3.00 P.M - 10.00 PM (DAILY)

BRUNCH 12.30 PM - 3.30 PM (SATURDAY & SUNDAY)



ROOM SERVICE

THERE IS AN EXTENSIVE ROOM SERVICE MENU

AVAILABLE FROM 4PM - 9PM; [CLICK HERE](#) SEE THE MENU

PLEASE DIAL 0 FOR RECEPTION TO ORDER.

BREAKFAST ROOM SERVICE IS ALSO AVAILABLE BETWEEN 8.00AM AND 10.30AM.

IF YOU WOULD LIKE TO HAVE BREAKFAST IN YOUR BEDROOM,
PLEASE FILL OUT THE BREAKFAST DOCKET AVAILABLE IN YOUR ROOM
AND LEAVE OUTSIDE YOUR DOOR THE NIGHT BEFORE TO BE COLLECTED.



FIRE SAFETY

PLEASE FAMILIARISE YOURSELF WITH THE NOTICE DISPLAYED ON THE BACK OF YOUR DOOR.

IF YOU DISCOVER A FIRE, PLEASE RAISE THE ALARM BY DIALLING “0” AND GIVE THE OPERATOR THE EXACT LOCATION OF THE FIRE AND BREAK THE GLASS OF THE NEAREST FIRE CALL POINT WHICH ARE SITUATED IN THE CORRIDORS. LEAVE THE BUILDING IMMEDIATELY BY THE NEAREST EXIT. REPORT TO THE PERSON IN CHARGE AT THE ASSEMBLY POINT LOCATED IN THE CAR PARK. DO NOT TAKE RISKS. DO NOT STOP TO COLLECT PERSONAL BELONGINGS. DO NOT USE LIFTS. DO NOT RE-ENTER THE BUILDING FOR ANY REASONS.



LAUNDRY SERVICES

WE PROVIDE AN OUTSOURCED LAUNDRY & DRY CLEANING SERVICE.

THERE IS A LAUNDRY BAG PROVIDED IN YOUR ROOM. PLEASE HAVE THE LAUNDRY AT RECEPTION EITHER THE PREVIOUS NIGHT OR BY 08.30 A.M. IN THE MORNING TO ENSURE THAT THE LAUNDRY IS RETURNED TO THE HOTEL THE SAME EVENING. PLEASE HAVE THE ROOM NUMBER WRITTEN ON THE BAG AND INFORM THE RECEPTION OF THE REQUIRED SERVICE. PLEASE NOTE THAT THERE IS AN ADDITIONAL CHARGE OF €25.00 PER RETURNED BAG FOR LAUNDRY SERVICES.



LOST PROPERTY

**ANY LOST PROPERTY FOUND OR LEFT BEHIND
IN A ROOM IS PLACED IN STORAGE.**

PLEASE CONTACT RECEPTION.



INTERNET ACCESS

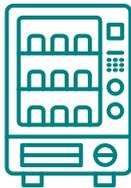
**WE OFFER HIGH SPEED COMPLIMENTARY
WIRELESS INTERNET THROUGHOUT THE HOTEL.**

**PLEASE NOTE THAT THERE ARE
TWO DIFFERENT WI-FI NETWORKS FOR THE BAR AND THE GUEST
ROOM. THE PASSWORDS ARE DISPLAYED IN SIGNS
LOCATED ON THE MAIN TRANSIT AREAS OF THE HOTEL.**



MAIL SERVICE

**THE RECEPTION DESK WILL BE HAPPY
TO POST ANY MAIL FOR YOU. IT IS COLLECTED DAILY
AND SENT TO THE POST OFFICE.**



VENDING MACHINES

**THERE ARE VENDING MACHINES AVAILABLE
ON THE GROUND FLOOR TO THE RIGHT OF THE STAIRWAY.**



TRAVEL INFORMATION

TAXI:

PLEASE CONTACT RECEPTION SHOULD YOU REQUIRE A TAXI.

BUSES:

**LOCAL BUSES TO GO TO GALWAY CITY. BUSES RUN APPROX. EVERY 15
MINUTES FROM 6.30 AM TO 11.30 PM. PLEASE ENQUIRE AT
RECEPTION FOR FARES & MORE INFO.**



BEDROOM AND OTHER SERVICES

**BELOW ARE ITEMS AVAILABLE FOR GUEST USE,
PLEASE ENQUIRE AT RECEPTION FOR FURTHER DETAILS.**

FANS - AVAILABLE UPON REQUEST

ADAPTORS - AVAILABLE 24HRS

BOTTLED WATER - AVAILABLE 24HRS. (ADDITIONAL CHARGES)

EXTRA TEA, COFFEE, SUGAR SACHETS & MILK. - AVAILABLE 24HRS

EXTRA TOWELS, PILLOWS, BLANKETS, TOILETRIES - AVAILABLE 24HRS

HAIRDRYERS - AVAILABLE 24HRS

ICE - AVAILABLE 24HRS

COTS – AVAILABLE UPON REQUEST

IRON AND IRONING BOARDS - AVAILABLE 24HRS

**SANITARY PRODUCTS AVAILABLE IN THE LADIES AND GENTS TOILETS -
AVAILABLE 24HRS. (ADDITIONAL CHARGES)**



CAR PARKING

FREE CAR PARKING IS AVAILABLE FOR GUESTS

**CARS ARE PARKED AT THE OWNER'S RISK. HOWEVER, WE DO ALL WE
CAN TO ENSURE THE UTMOST SECURITY.**



CREDIT CARDS

WE ACCEPT ALL MAJOR CREDIT CARDS:

VISA, AMERICAN EXPRESS, MASTERCARD AND DISCOVER.

**WE DO OFFER A CASH BACK SERVICE IN OUR BAR WITH A MINIMUM
SPEND OF €20.00 ON ALL CARDS WITH A CASH BACK OPTION**



ENTERTAINMENT

LIVE MUSIC IS AVAILABLE EVERY
FRIDAY, SATURDAY & BANK HOLIDAY SUNDAY NIGHT.
ALSO EVERY SUNDAY AFTERNOONS FROM 12PM-3PM IN
FRANKIE'S BAR AND BISTRO.



NON-SMOKING

ALL BEDROOMS ARE NON-SMOKING.
SHOULD ANYONE SMOKE IN OUR NON-SMOKING ROOMS
DURING THEIR STAY, AN ADDITIONAL €200.00 CHARGE WILL BE
APPLIED TO YOUR ACCOUNT FOR THE COST OF PURIFICATION.



PET POLICY

FOR THE CONVENIENCE OF GUESTS
AND IN AN EFFORT TO HELP US PROVIDE THE
CLEANEST AND MOST SANITARY ACCOMMODATIONS POSSIBLE.
WITH THE EXCEPTION OF REGISTERED GUIDE DOGS,
PETS ARE NOT PERMITTED.



COFFEE MACHINE

SWITCH THE MACHINE "ON".

WHEN THE LIGHTS OF THE COFFEE BUTTONS STOP BLINKING,
LIFT THE LEVER AND INSERT A CAPSULE. CLOSE THE LEVER
AND PLACE A CUP UNDER THE COFFEE OUTLET. PRESS THE
COFFEE RISTRETTO, ESPRESSO OR LUNCO BUTTON. TO MAKE
TEA, PLACE THE TEA BAG IN A CUP AND PRESS THE HOT WATER
BUTTON. THE PREPERATION WILL STOP AUTOMATICALLY AFTER
THE CUP IS FILLED. TO STOP THE HOT WATER FLOW, PRESS AGAIN.